

CONCERNED ABOUT A YOUNG PERSON'S THOUGHTS, FEELINGS OR BEHAVIOUR?

1

Are they in immediate danger or have an urgent need?

If yes, call 999 or if they are in a mental health crisis, call 111

If no, ask them about it:

Have a resilience conversation. Find out how at www.kentresiliencehub.org.uk

!

Speak to a Designated Mental Health Lead in the young person's school or college, Designated Safeguarding Lead or the Emotional Wellbeing Team (if operating in their school).



2

Is there a safeguarding need?

For a safeguarding need, access information and guidance on Integrated Children's Services at <https://www.kscmp.org.uk/guidance>



3

Do they need advice?

Seeking advice is good for staying happy and healthy, and can be done anytime to help young people stay on track and keep thriving!

ChatHealth is a text service for 11 to 19 year-olds. Young people can text with a member of the team about any physical or emotional health concerns they have. This service is available Monday to Friday, 9am - 5pm on 07520 618850. This service is confidential and anonymous.

For support in all areas of emotional and physical health, take a look at Health For Teens www.healthforteens.co.uk/

Shout offers 24/7 expert support no matter what somebody is going through. Don't suffer in silence: text the word SHOUT to 85258 or call 0800 107 0160.

Young people aged 13-25 years who are self-harming, at risk of self-harming or struggling with their mental wellbeing, can access support through We Are With You www.wearewithyou.org.uk

For free support and access to fully trained online counsellors 365 days a year, visit Kooth www.kooth.com

For support about sexuality and gender identity, contact The BeYou Project www.thebeyouproject.co.uk

KCHFT School Health Service provide packages of care. Access them using the referral form at www.kentcht.nhs.uk/service/school-health/counselling-and-emotional-health

4

Do they need help?

Young people can speak to someone about anything that is troubling them and develop skills to manage stress, worry, feeling low and difficult situations.

5

Do they need further support?

Has the young person got significant ongoing or unexpected challenges impacting their day to day life?

NELFT provide access to clinical consultation and specialist mental health services.

Call the Single Point of Access on 0800 0113474 or visit Kent & Medway Children & Young People's Mental Health Service (CYPMHS). | NELFT NHS Foundation Trust

!

The NELFT consultation and advice line is available on Tuesdays and Thursdays from 10am - 2pm to support Kent professionals with mental health concerns for children and young people aged 0-18. The telephone number is 0300 300 1585



6

Do they need risk support?

Young people requiring risk support are unable to access support and benefit from it. It is important to identify key people in the young person's life who they trust, whilst building their capacity for support.

Follow the Working together to safeguard children guidance on multi-agency working.

Risk support is keeping young people, and those around them, safe through active support from skilled organisations working together.